

## **Technology Requirements**

All students will need a laptop computer, Mac, or Surface (Pro version only!) with the following specifications:

## **Personal Computer**

- Processor: Intel i5/i7 Processor or AMD equivalent
- Memory: 4GB or higher (8GB preferred)
- Network: Wireless N or newer
- Operating System: 32-bit and 64-bit Versions of Windows 10.
- Software: Antivirus, Microsoft Office 2010 or newer
- Working USB port
- Screen Resolution: 1024x768 or higher
- Surface Pro Requirements: External Keyboard (USB or Bluetooth) required.

## Macintosh

- Processor: Intel i5/i7 Processor
- Memory: 4GB or higher (8GB preferred)
- Network: Wireless N or newer
- Operating System: OS X 10.11 (El Capitan), OS X 10.12 (Sierra), OS X 10.13 (High Sierra), and OS X 10.14 (Mojave) (must be genuine Mac system)
- Software: Antivirus, Microsoft Office for Mac 2011 or newer
- Working USB port

## Note:

- o Windows RT and Windows 10 S are not supported by our testing software!
- Windows operating systems must be genuine US-English versions
- Tablets (except Surface Pro) are not supported. If you have Surface Pro, please consult with Director of Didactic Education or Medical Education Specialist to ensure your device is fully compatible.
- o Office 2016 is available free of charge to all HPU students through the "helpdesk"
- o **Adobe Reader:** All students must have latest version of Adobe Reader. Other document readers (e.g. open office) are not compatible with our Exam software.

You may use a tablet at your discretion for certain activities but **you will not be able to take exams on a tablet!** Additionally, tablets do not always interface well with the Blackboard learning system for accessing documents and using Microsoft Office applications.

It is recommended that students have Microsoft Office applications installed on their devices. "Open Office"-type programs do not always translate data well and some previous students have had problems with these programs. Additionally, all students need to have a copy of **Adobe Reader**, which you can download for free or you may not be able to access images on exams.